Corrigan Baker
Web Designer & Developer

corricodes.netlify.app | github.com/corricodes | linkedin.com/in/corrigan-baker

EXPERIENCE

Scotlynn Group, June 2023 – December 2024
Factoring Analyst with SG Capital
- Verified transaction legitimacy and reviewed onboarding documents using ERPs (NetSuite, McLeod) to maintain secure workflows and operational efficiency.
- Built strong client and carrier relationships by addressing inquiries and troubleshooting issues professionally via email, phone, and ticketing systems.
- Converted USD and CAD currencies for clients managing cross-border loads between Canada and the US.

Billing Specialist - AP Resolutions, Accounting Logistics Coordinator, ACH & Customer Portals
- Managed customer ERPs (e2open, Oracle Ruan, UberFreight) confirming the accurate review and upload of documents to streamline workflows.
- Achieved a 70% reduction in accounts on hold by proactively collaborating with stakeholders and clients to identify and resolve discrepancies efficiently.
- Verified and updated ACH payment information to ensure secure and timely direct deposits for clients.
- Created training manuals for task standardization, shared on OneNote to improve departmental efficiency.

CorriCodes, November 2021 – Present
Web Development & Design
- Designed and deployed responsive websites using HTML, CSS, JavaScript, and React, establishing cross-platform compatibility and user satisfaction.
- Integrated SaaS tools and third-party platforms to enhance functionality and streamline operations for clients.
- Conducted client onboarding and troubleshooting sessions to provide tailored solutions for technical issues and improve customer satisfaction.

Merriam School Of Music, June 2011 – January 2023
Music Education Specialist 2018-2023
- Structured and delivered tailored online training to diverse students, providing engagement and high satisfaction rates using LMS tools such as Google Classroom, RemoteHQ, LearnCube and Miro for whiteboards.
- Consistently prepared students to achieve marks of 85% or higher on performances and written exams through tailored instruction and targeted skill development.

Customer Care & Salesforce Administrator 2011-2018
- Oversaw scheduling and administrative tasks through Salesforce CRM optimizing processes and resolving conflicts efficiently.

Bookstore Clerk & Online Bookstore Developer 2011-2015
- Developed 80% of the Bookstore's comprehensive SOP manual, providing employees with a valuable resource to consult when immediate assistance is unavailable.
- Researched and uploaded images and detailed book descriptions to the online bookstore
- Maintained accurate inventory and financial records that led to a 40% increase in sales and decreased time spent on inventory shifts.

PROJECTS

Sensoriumx by Deniz Ural, October 2022 – October 2023
Web Developer
- Developed dynamic animations and interactive carousel galleries using HTML, CSS, and JavaScript to create a user-friendly interface.
- Researched and integrated frameworks to improve functionality and design quality.
- Deployed the final product to Hostinger and GitHub, ensuring seamless client access and usability.

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SPEAKER

Webinar: How To Prevent Screen Fatigue at Merriam School of Music, April 2021
- Conducted research and presented strategies to mitigate screen fatigue, improving employee and student engagement during virtual lessons.
- Presented information to other faculty members who were adapting to virtual music lessons.

VOLUNTEER

Rumie Learn, July 2022 – June 2023
Learning Designer
- Designed engaging microlearning modules on the Rumie LMS platform using visuals, memes, and external resources to enhance learner engagement and knowledge retention.
- Conducted thorough research to ensure the technical accuracy of educational content, providing learners with reliable resources.

EDUCATION & CERTIFICATIONS

- **Advanced Diploma in Applied Music at Mohawk College,** Completed
  Jazz Voice | Music Business & Technology | RCM Level 8 Voice & Level 6 Piano

- **Responsive Web Design, JavaScript Algorithms & Data Structures, Front-End Development Libraries,** Completed
  freeCodeCamp

- **100 Days Of Code,** Completed
  Academind

- **Introduction To Coding,** Completed
  SheCodes

SKILLS

- **Design Systems & Visual Design:**
  - Proficient in building reusable components, patterns, icons, and documentation with Figma (auto layout, libraries, variables)
  - Skilled in typography, spacing, layout, colour theory, and iconography
  - Familiar with WCAG and ARIA accessibility standards
- **Technical & Development Skills:**
  - **Programming:** HTML, CSS/Sass, JavaScript, React, Ruby, PostgreSQL, Git, NeoVim
  - **Tools:** Figma, Storyline360, Adobe Suite, Camtasia, Miro
- **Instructional Design & LMS Expertise:**
  - Proficiency in eLearning design (ADDIE, SAM), Google Classroom, Rumie, Trainual
  - Experience creating interactive content including animations and videos
- **Project Management:**
  - Workflow optimization, Scrum, Agile methodologies, prototyping
- **Communication & Collaboration:**
  - Stakeholder collaboration, process improvement, client relations
- **Other Tools:**
  - NetSuite, Asana, Notion, WordPress, Webflow, Salesforce